



Real World Testing Result Report

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GENERAL INFORMATION

Plan Report ID Number:	20211027doc
Developer Name:	DocToMe, Inc
Product Name(s):	ethizo EHR
Version Number(s):	2.0
Certified Health IT Product List (CHPL) Product Number:	15.05.05.3060.DOTM.01.00.1.200107
Developer Real World Testing Page URL	https://www.ethizo.com/real-world-testing/
Developer Real World Testing Results Report Page URL [if different from above]:	

CHANGES TO ORIGINAL PLAN

If a developer has made any changes to their approach for Real World Testing that differs from what was outlined in their plan, note these changes here.

Summary of Change [Summarize each element that changed between the plan and actual execution of Real World Testing]	Reason [Describe the reason this change occurred]	Impact [Describe what impact this change had on the execution of your Real World Testing activities]
NA	NA	NA

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Real World Testing in ethizo EHR included four settings which were a representative of the certified functionality to demonstrate the success of the interoperability criteria. The settings included for the real world testing were Cardiology, Nephrology, Pediatric and Internal Medicine since most of the Interoperability scenarios could be tested on these specialties.

All of the certified criteria were available to all of the providers from the start of the year and users could utilize them per their needs. Also, the training meetings were conducted and real world testing training manuals were distributed to all of the clients to facilitate real world testing.

Real world testing Logs, follow-ups with the providers were utilized to determine how often providers use the functions under test for the purposes of Real World testing including any challenges the practices may face.

The findings are mixed as some of the criteria are heavily used and others are not used at all. The criteria which are low in number may require further training and facilitation to providers for adoption of certified criteria.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Both required and voluntary standards updates must be addressed in the Real World Testing plan. Real World Testing plans must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made. Indicate as to whether optional standards, via SVAP and/or USCDI, are leveraged as part of the certification of your health IT product(s).

☐

Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below.



No, none of my products include these voluntary standards.

Standard (and version)	
Updated certification criteria and associated product	
CHPL Product Number	
Conformance measure	

CARE SETTING(S)

The care setting which was tested are:

- Cardiology
- Nephrology
- Pediatric
- Internal Medicine

METRICS AND OUTCOMES

ASSOCIATED CRITERION(A): §170.315(B)(1) TRANSITIONS OF CARE

Measurement /Metric: Measure 1: Completeness of sharing

Relied Upon Software (if applicable): HISP Direct

Outcomes: CCDA files sent/ receive electronically via HISP Direct is 16

Challenges Encountered (if applicable)

ASSOCIATED CRITERION(A): § 170.315(B)(6) DATA EXPORT

Measurement /Metric: Measure 1: Completeness of sharing

Relied Upon Software (if applicable): NA

Outcomes: Patients export during the data collection interval is 139

Challenges Encountered (if applicable)

ASSOCIATED CRITERION(A): §170.315(E)(1) VIEW, DOWNLOAD AND TRANSMIT TO 3RD PARTY

Measurement /Metric: Measure 1: Completeness of sharing

Relied Upon Software (if applicable): NA

Outcomes: The total count for the patients who log into their patient portal to view, download, or transmit their health data is 1434

Challenges Encountered (if applicable)

ASSOCIATED CRITERION(A): § 170.315(F)(1) TRANSMISSION TO IMMUNIZATION REGISTRIES

Measurement /Metric: Measure 1: Completeness of sharing

Relied Upon Software (if applicable): NA

Outcomes: The successful interoperability of patient's immunization data to an IIS/immunization registry is 6,077

Challenges Encountered (if applicable)

ASSOCIATED CRITERION(A): § 170.315(F)(2) TRANSMISSION TO PUBLIC HEALTH AGENCIES – SYNDROMIC SURVEILLANCE

Measurement /Metric: Measure 1: Completeness of sharing

Relied Upon Software (if applicable): NA

Outcomes: The total count for capability to sending data to public health agencies is 0

We have tested the functionality on our controlled test environment and it's working fine. However, none of our client has used this function.

Challenges Encountered (if applicable)

ASSOCIATED CRITERION(A): §170.315(F)(7) TRANSMISSION TO PUBLIC HEALTH AGENCIES - HEALTH CARE SURVEYS

Measurement /Metric: Measure 1: Completeness of sharing

Relied Upon Software (if applicable): NA

Outcomes: The total count for capability to transmission data to public health agencies for healthcare surveys is 0

We have tested the functionality on our controlled test environment and it's working fine. However, none of our client has used this function.

Challenges Encountered (if applicable)

We have tested the functionality on our controlled test environment and it's working fine. However, none of our client is working on it.

ASSOCIATED CRITERION(A):
§ 170.315(C)(1) CLINICAL QUALITY MEASURES (CQMS) - RECORD AND EXPORT

§ 170.315(C)(2) CLINICAL QUALITY MEASURES (CQMS) - IMPORT AND CALCULATE

§ 170.315(C)(3) CLINICAL QUALITY MEASURES (CQMS) – REPORT

Measurement /Metric: Measure 2: Clinical Quality

Relied Upon Software (if applicable): NA

Outcomes:

CQM Measures	Initial Population	Denominator	Numerator	Performance Rate
CMS 2 - Preventive Care and Screening: Screening for Depression and Follow-Up Plan	7405	7405	4832	72%
CMS 69 - Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan	6756	6756	4751	71%
CMS 117 - Childhood Immunization Status	61	61	11	18%
CMS 122 - Diabetes: Hemoglobin A1c (HbA1c) Poor Control (> 9%)	1520	1520	627	41%
CMS 124 - Cervical Cancer Screening	3605	3605	1621	45%
CMS 125 - Breast Cancer Screening	1407	1407	877	62%
CMS 130 - Colorectal Cancer Screening	2424	2424	903	37%
CMS 138 - Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	4772	4772	3371	70%
CMS 155 - Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	932	932	917	98%
CMS 159 - Depression Remission at Twelve Months	47	47	4	9%
CMS 164 - Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	12	12	5	45%
CMS 165 - Controlling High Blood Pressure	1957	1957	1073	56%
CMS 347 - Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	6304	194	153	78%
CMS 349 - HIV Screening	6245	6245	2566	41%

Challenges Encountered (if applicable)

Almost all of our clients use MIPS CQM measures for reporting MIPS Quality data and eCQM measures are not widely used however one of our clients will use this functionality to report UDS data in Q1,2023.

ASSOCIATED CRITERION(A): § 170.315(H)(1) DIRECT PROJECT

Measurement /Metric: Measure 3: Communication

Relied Upon Software (if applicable): HISP Direct

Outcomes: Total count to send and receive health information is 16

Challenges Encountered (if applicable)

ASSOCIATED CRITERION(A):

§ 170.315(G)(7) APPLICATION ACCESS - PATIENT SELECTION

§ 170.315(G)(8) APPLICATION ACCESS – DATA CATEGORY REQUEST

§ 170.315(G)(9) APPLICATION ACCESS- ALL DATA REQUEST

Measurement /Metric: Measure 4: Conformance to API for Application access

Relied Upon Software (if applicable): NA

Outcomes: Active API interfaces is 0

This measure is applicable to all our targeted practice settings as the API capabilities work the same for all sites. Because this feature is not regularly used by our clients, we have tested this capability in production system by creating test patients. This method has verified that certified functionality is working for end users.

Challenges Encountered (if applicable)

ASSOCIATED CRITERION(A): § 170.315(B)(2) CLINICAL INFORMATION RECONCILIATION AND INCORPORATION

Measurement /Metric: Measure 5: Completeness of response

Relied Upon Software (if applicable): NA

Outcomes: The total count of successful reconciliation of problems, medications, and medication allergies are 1,875

Challenges Encountered (if applicable)

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Release of documentation for the Real World Testing and submitted to SLI Compliance	Cardiology, Nephrology, Pediatric and Internal Medicine	October 15, 2021
Begin collection of information as laid out by the plan.	Cardiology, Nephrology, Pediatric and Internal Medicine	January 1, 2022
Onboarding selected providers/organizations to facilitate Real World Testing plan.	Cardiology, Nephrology, Pediatric and Internal Medicine	2 nd Quarter 2022
Follow-up with providers and authorized representatives to understand any issues arising with the use of functionality.	Cardiology, Nephrology, Pediatric and Internal Medicine	2 nd Quarter, 2022
Data collection and review	Cardiology, Nephrology, Pediatric and Internal Medicine	3 rd Quarter, 2022
End of Real World Testing period/final collection of all data for analysis.	Cardiology, Nephrology, Pediatric and Internal Medicine	January 1, 2023
Analysis and report creation.	Cardiology, Nephrology, Pediatric and Internal Medicine	January 2023
Submit Real World Testing report	Cardiology, Nephrology, Pediatric and Internal Medicine	January 2023

ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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A handwritten signature in black ink that reads "ZACKT".

Date: January 13th, 2023